



Goods may be returned within 30 days of dispatch. Please note we are unable to accept returns of items cut to requirement, opened sealed packets and earrings (for hygiene reasons). Please return items in the original packaging when possible and your refund will be credited to the amount shown on the original invoice by the original payment method. Postage refunds are available at our discretion and will be evaluated on a case by case basis. If you are returning an item due to a fault of ours, we will always refund postage charges or provide a prepaid self-addressed envelope. Returns are normally processed within one working week of receipt. Please note, until the goods are received they remain the responsibility of the sender.

Please package your item securely, along with the completed returns form (We are unable to take responsibility for items damaged in transit when not packaged securely)

Customer Name	
Order Number	
Customer Address	
Postcode	
Contact Number	

[illegible]